



## Alliance Billing and Data Management Team

The Alliance Billing and Data Management has assembled a team of outstanding and highly qualified individuals trained and committed to providing quality billing and technology services for its clients. Combined, this team of experts has more than 86 years of healthcare experience with more than 40 years of healthcare administration and management. Specifically, members of the team bring 30 years of experience in the field of technology and billing and reporting.

### Management Team:

- **Debra Brinson, MPA**, the SCHA-MI Executive Director brings 20 plus years of administrative and managerial experience in healthcare, 8 years experience working with State Government healthcare programs and 8 years working with medical billing processes.
- **Robert Peltier, BS, MT(ASCP)**, the Alliance Billing and Data Network Director presents 36 years in healthcare with approximately half of those years in administration and management. 17 years were dedicated to the resolution of medical billing issues with the Michigan Department of Community Health.

### Billing Team:

- **Brenda McCulloch, BSBA, MSA**, the Billing & Technical Assistance Coordinator for the Alliance offers 10 years medical billing expertise and 6 years experience establishing and refining the billing processes for the Michigan School Based / School Linked Health Centers.
- **Terri Jenness, BA**, the Billing & Technical Assistance Coordinator for the Alliance offers 20 plus years in the insurance industry, encompassing multiple venues such as benefit claim resolution, project and client management and quality assurance. Terri also brings 10 years experience partnering with health plans to ensure timely and accurate benefit payments.

# **Alliance Billing and Data Management Staff Introductions**

## **Debra Brinson, MPA**

Executive Director of the School Community Health Alliance of Michigan (SCHA-MI), a statewide advocacy and service organization on behalf of School Based and School Linked Health Centers and Programs (SBSLHCs). Debbie has more than 20 years of administrative and managerial experience in healthcare. She brings a strong and diverse background in clinical management, administration, Medicaid and commercial billing and data collection and reporting. Through her work with SCHA-MI, the first centralized internet billing service and network was established to serve the unique billing and reporting needs of SBSLHCs within the state and nation. Prior to joining SCHA-MI, Debbie worked for the Ingham County Health Department where she was responsible for oversight of their children and adolescent health centers and the children's dental center including developing and implementing the billing process for all of the health department's satellite clinics. Debbie understands the insurance industry and the demands of clinical practices.

## **Robert Peltier, BS, MT (ASCP)**

Director of the Alliance Billing and Data Management., a premier service offered by SCHA-MI. Bob brings a diverse and strong medical background in assisting SCHA-MI to develop a medical billing service for the private practice setting. Bob's experiences include 8 years of Dental (Oral Surgery Specialist/Assistant) work in the US Air Force, 12 years as an American Society of Clinical Pathologist (ASCP) board certified Medical Technologist in the hospital setting, 3 years of Clinical Laboratory Audit and Investigation responsibilities with the State of Michigan, 4 years as the Laboratory Policy Specialist for the State of Michigan Medical Services Administration and 10 years as Manager of the Michigan Department of Community Health Medicaid Provider Services. After early retirement from the State of Michigan, Bob utilized his medical billing expertise and customer service skills to help establish the Michigan presence of Netwerkes.com, an internet based clearinghouse and medical billing service. Upon completion of his contractual responsibilities with Netwerkes, Bob now offers his knowledge, experience, enthusiasm and belief in quality health care for all individuals as the Billing and Data Network Director for SCHA-MI.

## **Brenda McCulloch, BSBA, MSA**

Billing and Technical Assistance Coordinator for the Alliance Billing and Data Management. Prior to joining the SCHA-MI staff, Brenda was the Office Manager and Biller for a private practice Gynecologist in Mount Pleasant, Michigan. Brenda has been working in Billing for the last ten years, and her experience includes general medical billing as well as gynecological and mental health billing and pre-certification. She has worked with Medicaid billing and Managed Care Organizations and has an understanding of the insurance industry

related to medical billing. Brenda's role in the private practice arena included all aspects of accounts receivables including billing, reporting, bank deposits and reconciliations, patient statements and account management, as well as the general management of daily practices in a medical setting. Her experience has allowed her the opportunity in private practice to implement new billing software, which has been extremely helpful in the implementation of the MDServe and EHS Billing and Reporting Service in the state of Michigan. Brenda earned her Bachelors of Science in Business Administration with a major in Accounting and a minor in Finance from Central Michigan University and went on to obtain a Masters of Science in Administration with a focus on Human Resources.

### **Terri Jenness, BA**

Billing and Technical Assistance Coordinator for the Alliance Billing and Data Management. Terri brings more than 20 years of insurance industry experience to SCHA-MI. Terri earned her Business Administration degree while working as a Claims Adjuster for a commercial insurance carrier. She continued her career growth serving as a Quality Assurance Auditor and Trainer then as a Benefit Administration Manager. Her career path experience moved her into becoming a Business Project Senior Analyst and Resource Planner. Just prior to joining SCHA-MI, Terri performed duties as a Field Review Coordinator and collected healthcare data with the purpose of improving outcomes and financial performance in the healthcare industry.